

Practicalities

The place to start for information or advice is the Information Desk, located next to The Wool Clip area in Aisle A and always clearly signposted. This is also where you should go if you lose or find property, have an enquiry about an event or stall or if you need any other help.

There is a message board here where you can pin messages and a board with details of ticket availability and forthcoming events.

There is also a static information display in Aisle E, stall 109 with information about demonstrations around the hall on various stalls too. And, of course, please refer to the map in the centre spread of this Programme.

The basics

- **Emergencies** - First Aid is kindly provided by DGW First Aid from St Bees and is located behind the Information Desk in The Square.
- **Chairs** - The main seating areas are in The Square with the music, in the Marquee (through the restaurant) and in K near the music and coffee. There are also extra seats scattered around the show area (particularly near the stalls where there will be demonstrations) and visitors are welcome to sit in the Main and Small Rings when no events are in progress.
- **Toilets** – Permanent toilets located near the front entrance are for disabled users ONLY. Please respect this as facilities are limited. However, for everyone else, there are four temporary luxury event toilet trailers accessible from The Square and these seem to have solved at least most of our toilet queues in recent years.
- **Dogs** - If you have brought a dog, it may come into Woolfest but must be on a short lead. **Please keep your dog under control at all times, be aware of other visitors and do not let it disturb the animals in the Livestock Aisles or while moving them for the rare Breed Parade.**
- **Please do not leave dogs in cars** – dogs can die in hot vehicles and the police and RSPCA will be called to let them out.
- **Big and bulky bags** - There is a Wool Crèche in Aisle F near the livestock where you can leave your shopping. It is organised by volunteers from the local Rare Breed Survival Trust group in aid of that charity. Please ensure you collect your shopping at least 15 minutes before the end of the show.
- **Photography** – Please ask stallholders before taking photographs and respect signs on stalls which ask you not to take photographs. Our stallholders rely on their ideas and originality for business and some have had ideas “stolen” at events like this.

Payments

- **Cash facilities** - There are no cash dispensing facilities available at the event. However, some stallholders, including The Wool Clip, will offer cashback facilities if you make a purchase. These stalls are indicated in the listings section of the programme (pages 22 and 23).

Visitors can take the free shuttle bus into Cockermouth where there are banks and cash point machines - Lloyds/TSB on Main Street, National Westminster on Station Street and also in the wall of Sainsbury's at the Station Street end.

- **Cards** - Many stallholders (and our team on the door) take cheques and more and more stall holders each year are equipped to take credit card or debit card payments. However, this does vary from stall to stall – please check with each stallholder.

Access and transport

- **Access** - Mitchell's Lakeland Livestock Centre is wheelchair accessible and there are toilets with disabled access at the front of the building. Stallholders are usually delighted to explain their work to the partially sighted and most demonstrations and events include a spoken commentary. There is no entrance charge for a companion accompanying a wheelchair user or similar and guide or hearing dogs are welcome in the venue.

Please look out for those with limited mobility, particularly in crowded areas of the event, and help us to ensure that every visitor has a great day.

- **Local transport** - The free shuttle bus to and from the town centre runs between Woolfest and Main Street (near Boots) from 9.30am on both Friday and Saturday. Exact times can not be given because it depends on traffic, but the bus will aim to depart from Main Street on the half-hour (up to 4.30pm) and leave the front entrance of Woolfest on the hour. The journey takes about 10-15 minutes.

After 4.30pm, the bus will make continuous journeys FROM Woolfest until 6.30pm on Friday and until 5.30pm on Saturday.

Food and refreshments

The Rampant Bull restaurant is open throughout Woolfest, serving hot meals, salads, sandwiches, snacks and drinks. There are drinks machines at the rear of the restaurant and a bar where you may pay for hot drinks and snacks from the fridges to bypass the main restaurant queue.

The Marquee has plenty of overflow seating and you can take your food here if the restaurant tables are full. There is a variety of other food from Indian Delights, Woodsprite Wood-Fired Pizzas and Amazing Grazing who specialise in Herdwick meat products.

The Square has ewes' milk ice cream from Taste of Eden www.taste-of-eden.co.uk, real coffee from The Square Orange www.thesquareorange.co.uk and a variety of salads and cakes from The Watermill Café www.watermillcafe.co.uk too.

Area K has additional real coffee from the Square Orange near the seating and music area by the back entrance.

You are also welcome to eat your own picnic in The Square, in Area K or in the Marquee but please be aware that seating is limited. Seating in the Main and Small Rings is also available when no events are in progress.

THE PREMIER WOOL & FIBRE FESTIVAL IN WALES



wonderwool wales

A festival of welsh wool and natural fibres

SAT 23rd & SUN 24th APRIL 2016
Sat 10am - 5.30pm, Sun 10am - 4.30pm



ROYAL WELSH SHOWGROUND
Llanelwedd, Builth Wells, Powys LD2 3SY

www.wonderwoolwales.co.uk
enquiries@wonderwoolwales.co.uk
Tel: 01938 820495, 07980 913972
or 01873 821205